



# YOUTH GROUP POLICIES

**ADVANCE RESERVATIONS ARE REQUIRED** and based on availability  
For Reservations contact Group Services 250-652-4422 or [groupres@butchartgardens.com](mailto:groupres@butchartgardens.com)

Chaperone requirement **1 adult per 10 students**  
Based on the 1:10 ratio we will provide complimentary chaperone admission

**This policy must be distributed to all accompanying teachers and chaperones prior to visit.**

The Butchart Gardens welcomes visitors from around the world who come to enjoy the splendor and tranquility of The Gardens. Please remember we are a Private Display Garden and **not a playground or park**. It is important for all youth and chaperones to understand our expectations; appropriate behavior is expected otherwise your group may be asked to leave.

- ▶ The chaperone's role is to manage & supervise their group while on property.
- ▶ Administrators, teachers, and chaperones will be provided with identification badges which are to be displayed at all times while at The Gardens. Please return badges prior to departure.
- ▶ Groups must break up into smaller units of 10 or less prior to entering through the turnstiles. Each smaller group must be accompanied by an adult chaperone.
- ▶ Stagger each group through the entrance and maintain adequate spacing between each group throughout The Gardens.
- ▶ Chaperones must remain with their group at all times during the visit (this includes the gift shop, restaurants & carousel areas).
- ▶ The Gardens' Etiquette:
  - Groups must be courteous and respectful of all visitors
  - Talk quietly to maintain the tranquility of The Gardens
  - No outside meals to be consumed in The Gardens. Water fountains are located throughout for your convenience
  - No blocking of pathways or congregating in public squares is permitted. Walk and remain on the paths at all times. Do not climb on statues or other garden fixtures or in flower beds
  - No running, no catching or throwing games
  - Portable speakers, music, musical instruments, and performances of any kind are not permitted
  - Smoking and vaping are not permitted anywhere on the premises

**Thank you for your cooperation to ensure all visitors enjoy their time at The Butchart Gardens**

Visit our website for more information: [butchartgardens.com](http://butchartgardens.com)